



5 - Y E A R F R A M E & W O R K M A N S H I P W A R R A N T Y

Standing confidently behind the quality, durability, and excellence of our goals, the AGORA® Soccer Goal 5-Year Frame & Workmanship Warranty is designed to provide you with peace of mind in your purchase.

Effective October 27, 2022, AGORA® by Sator Sports, Inc. guarantees to you, the original purchasing customer, that the following AGORA® Soccer Goals and Rebounders (herein referred to as 'QUALIFIED') are free of defects in workmanship and/ or materials for the first five (5) years from the original date of purchase:

AGORA® Euro Pro Soccer Goals	AGORA® Channel Pro Soccer Goals
AGORA® Premier Pro Soccer Goals	AGORA® Channel Club Soccer Goals
AGORA® Aluminum Official Futsal Goals	AGORA® Semi-Pro Soccer Goals
AGORA® Flat Training Soccer Goals	AGORA® Rebounder (ONLY 7'x14' Aluminum)

All AGORA® Nets and Goal Accessories associated with, but not limited to, QUALIFIED AGORA® Goals and Rebounders are excluded from coverage of the AGORA® 5-Year Frame & Workmanship Warranty.

**ALL WARRANTY CLAIMS ARE REQUIRED TO BE PROCESSED
DIRECTLY THROUGH AGORA® BY SATOR SPORTS, INC.**

If you believe that, within the first five (5) years of original ownership, you have purchased a QUALIFIED AGORA® Goal or Rebounder with a frame or workmanship defect, please contact AGORA® by Sator Sports, Inc. at 888-887-2867. AGORA® by Sator Sports, Inc. will repair or replace any failed product upon inspection and final verification of defective frame and/ or workmanship.

The AGORA® 5-Year Frame & Workmanship Warranty does not cover accidents, fire, flood, wind, hail, theft, or other Acts of God, riot, or civil disorder, as well as damage caused by improper installation or operation of product, vandalism, extraordinary impact, misuse, abuse, exposure to harmful fumes, vapors, or chemical pollutants in the atmosphere or otherwise, and does not cover deterioration due to normal wear and tear. Any unauthorized alterations, adjustments, modifications, or repairs of the AGORA Goals & Rebounders will void this warranty.

For more information, please contact us:
AGORA® by Sator Sports, Inc.
1455 West 139th Street, Gardena, CA 90249
Phone: 888-887-2867
Fax: 310-464-8175
Web: www.agorasoccer.com

**WARRANTY CLAIMS WILL ONLY BE ACCEPTED FOR PROCESSING
AFTER RECEIPT OF QUALIFIED AGORA® GOALS AND/ OR REBOUNDERS GOALS,
SHIPPED TO AGORA® OR SUBMISSION OF GOAL PHOTOS.**

AGORA® Soccer Goal products are defined as products designed, manufactured, and distributed by AGORA® by Sator Sports, Inc. Only QUALIFIED AGORA® Goals and Rebounders are covered by the AGORA® Soccer Goal 5-Year Frame & Workmanship Warranty. QUALIFIED AGORA® Goals and Rebounders believed to be defective in materials and/or workmanship may be processed for inspection in one of two ways at the discretion of the customer:

1. Ship product to AGORA® inspection facility at the expense of the customer. AGORA® will not cover the costs associated with shipping your AGORA® product to its inspection facility. The product must be properly packaged and shipped to AGORA®. If it is ruled, after inspection and final verdict by AGORA®, that the cause of goal failure was not a direct result of a defect in materials and/ or workmanship, or has been found to be old, improperly handled/ maintained, or heavily used and the AGORA® Soccer Goal 5-Year Frame & Workmanship Warranty is deemed non-applicable, the customer is responsible for all associated return shipping costs or replacement goal.
2. Take several, high-quality photos of your AGORA® Goal or Rebounder and submit them to AGORA® via email. Submitted photos must include several shots from different angles and distances, such as wide shots displaying the entire goal (post to post, top to bottom) and several close-up shots displaying the deformity. Highly pixelated, indistinguishable, or altered photos will not be accepted.

Upon inspection and final verdict by AGORA®, if it is deemed that the cause of goal failure was a direct result of a defect in materials and/ or workmanship, AGORA® by Sator Sports, Inc. will repair or replace the items in question and have items delivered to the customer at no charge. Shipping costs of repaired or replaced product are for ground shipping via AGORA® by Sator Sports, Inc's shipping provider in the continental U.S. Expedited services are offered for an additional cost, which equals the difference between AGORA®'s preferred shipping provider and customer's preference of expedited service and/ or customer's preferred shipping provider. Instances wherein an AGORA® Soccer Goal and/ or Rebounder product has been discontinued, upgraded, modified, enhanced, or replaced with the latest technology by AGORA®, AGORA® will inform customer of possible improvement/ upgrade opportunities which may be available, in some instances with an additional cost.

AGORA® by Sator Sports, Inc. reserves the right to modify or cancel the 5-Year Frame & Workmanship Warranty Program at its discretion, without any prior written or verbal notice to customers, at any time. AGORA® by Sator Sports, Inc. makes no guarantees, either implied or expressed, other than as set forth herein and shall not be liable or accountable for any incidental, supplemental, special, or consequential damages with respect to AGORA® soccer products covered by this 5-Year Frame & Workmanship Warranty; its complete liability and the owner's exclusive remedy being restricted to replacement or repair on the basis stated herein. Varying states do not allow the exception or limitation of consequential or incidental damages, so the above exception or limitation may not be relevant. The AGORA® 5-Year Frame & Workmanship Warranty does not apply to AGORA® Soccer Goal products sold outside of the United States. This warranty gives you, the original purchaser of QUALIFIED AGORA® Soccer Goals and Rebounders, specific legal rights. You may have other legal rights, which may differ from state to state.